

Coronavirus (COVID-19) Infection Prevention & Control Policy

For

Intoto Beauty Salon

Hi everyone, we are super excited with the pending reopening of the salon and cannot wait to catch up with you all again. We want to reassure you all, that we are doing everything we can to keep you and our staff members as safe as we possibly can.

All of us have been affected by the coronavirus (COVID-19) pandemic. We hope you are all keeping well and staying safe.

We have missed being able to offer you the treatments that we know you love, and we are looking forward to seeing you again as soon as possible.

Our priority is to keep you as safe as possible, and prior to re-opening the salon we have implemented a number of changes which we would like to make you aware of. During the time the salon has been shut, we have completed the Coronavirus (COVID-19) Infection Prevention and Control course which is accredited by the Guild of Professional Beauty Therapists Ltd, the UK trade body for our industry. We have since made a number of changes in the way that we operate that you will notice when you next visit.

Booking Appointments

If any of our staff feel ill or have symptoms of COVID-19, they will self-isolate immediately and not come into the salon. This may mean that we have to cancel your appointment at short notice. We appreciate that this may be inconvenient but it is done entirely for your own safety.

If you or any of the people you live with feel ill or display any symptoms of COVID-19 – please advise us as soon as possible and **DO NOT COME TO THE SALON FOR YOUR APPOINTMENT.**

Visiting the Salon

For your safety and to maintain social distancing, we ask that you attend your appointments as close to the appointment time as possible. Please do not turn up early for appointments as this may mean that you come into contact with other clients who are just leaving.

We have increased the frequency of cleaning in the salon including making sure that common surfaces, toilets door handles etc. are wiped clean using disinfectant products between each client.

All tools and equipment will be disinfected or sterilised in line with the specific manufacturers' instructions for your safety.

Wherever possible we will utilise environmentally, friendly, single use items during a treatment that will be disposed of safely after use in order to protect you from cross infection.

You will have access to soap and hot water to wash your hands with as soon as you enter the salon and we will also have installed a handsfree sanitiser available for you to use when you enter into the salon.

We will understand and not be offended if you wish to wear a facemask or wear disposable gloves when you visit the salon and during your treatment is if this is appropriate.

Please don't be surprised or upset if our staff use personal protective equipment (PPE) during your visit and during your treatment. This may include disposable gloves / facemasks / aprons where appropriate.

We can confirm that the laundering of salon towels and uniforms is a priority we can assure you that all salon laundry is washed at 60 degrees C

All disposable items are bagged and safely removed from the treatment area between each client

Our treatments

We have carried out a risk assessment on all treatments and we are confident that we can continue to provide these safely

However, we have decided that the following treatments cannot be provided until further notice

- All organic and cosmeceutical facial treatment
- Organic body rituals
- Full body and back massage
- Selected waxing treatments

During your treatment

Our staff understand the importance of hand hygiene and we will ensure that we wash our hands in according with NHS recommendations before the start of your treatment.

We will try to make your treatment as safe, comfortable and enjoyable as possible. If you have any concerns about your treatments please let us know and we will do what we can to satisfy you.

After the treatment

In order to avoid handling of cash, we would prefer where possible if you could pay for your treatment by card

All of these procedures have been implemented for your safety and that of our staff. We will continue to take advice from the Government and the NHS regarding safe practice and will amend them as necessary.

Thankyou for your understanding.

Jacqueline Medhurst